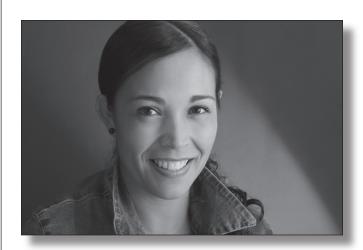
FAIRFAX **C**OUNTY

Neighborhood Concerns and County Services



Fairfax County is committed to protecting and enriching the quality of life for its diverse people and neighborhoods.





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Fairfax County has adopted regulations to promote public health, safety and general welfare. These regulations are enforced by different agencies within the county. This brochure lists the most common neighborhood issues and the agencies responsible for addressing them.

If you are directly affected by any of the issues noted in this brochure and wish to register a complaint, call the listed phone number. When calling, be prepared to describe the situation, give your name, address, phone number and the best time to contact you. Upon receipt of your complaint, staff may:

- Contact you if additional information is needed prior to conducting the inspection.
- Take action if violations are found to gain compliance in a reasonable amount of time.

If you would like a speaker to talk on these topics with your homeowners association, civic association or group, please contact the Fairfax County Office of Public Affairs at 703-324-3187, TTY 711.

We look forward to working with you to keep our neighborhoods vibrant, clean and wonderful places in which to live.



To request this information in an alternate format, call 703-324-3187, TTY 711.

Construction

- Construction without required permits
- Illegal removal of trees and clearing of land

Code Enforcement Division Department of Public Works and Environmental Services 703-324-1937, TTY 711 www.fairfaxcounty.gov/dpwes

Home Businesses

• Complaints about potential illegal home businesses

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

• Applications for home occupation permits and/or non-residential use permits

Zoning Permit Review Branch Department of Planning and Zoning 703-222-1082, TTY 711 www.fairfaxcounty.gov/dpz/zoning

Housing

• Apartments in a single family home and/or too many unrelated people residing in a home

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

ILLEGAL SIGNS

• Signs in the public right-of-way

Virginia Department of Transportation (VDOT) 703-383-8368, TTY 1-800-432-1843

SIGNS ON PRIVATE PROPERTY

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

Noise/Glare

• Noise complaints - Construction activity and equipment

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

Glare complaints

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

General noise complaints and barking dogs

Police Department Non-Emergency 703-691-2131, TTY 711 www.fairfaxcounty.gov/police

Trash truck noise

Department of Public Works and Environmental Services - Solid Waste Disposal and Resource Recovery 703-324-5230, TTY 711 www.fairfaxcounty.gov/dpwes/navbar/faqs/ trash.htm#times

STORMWATER

Drainage/flooding and stormwater facilities

Maintenance and Stormwater Management Department of Public Works and Environmental Services 703-934-2800, TTY 711 www.fairfaxcounty.gov/dpwes/stormwater

You may submit complaints for many of these concerns online at www.fairfaxcounty.gov/dpz/ecomplaints

The information in this brochure may be accessed online at www.fairfaxcounty.gov/dpz/faqs/concerns.htm

PROPERTY MAINTENANCE

• Abandoned/blighted properties

Blight Abatement Program Housing and Community Development 703-246-5179, TTY 711 www.fairfaxcounty.gov/rha/blight.htm

Building code violations

Code Enforcement Division Department of Public Works and Environmental Services 703-324-1937, TTY 703-385-3578 www.fairfaxcounty.gov/dpwes

- · Structures unsafe, dilapidated or in disrepair
- Unsanitary living conditions
- Overcrowding
- No heat
- No running water
- Electrical system hazard
- Inadequate light
- Plumbing problems
- Unsafe basement bedrooms
- Rodent or insect infestations damaging structure
- House flooding
- Sewage backup
- Vacant dwellings unsecured/open to entry

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

- Hoarding Task Force
- Rat Infestations
- Mosquitoes
- Overflowing garbage and trash
- Discarded tires
- Hazards such as open pits and excavations
- · Discarded refrigerators/freezers with doors

Health Department 703-246-2300, TTY 703-591-6435 www.fairfaxcounty.gov/hd

Junk and debris in yards

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning • Grass in excess of 12 inches on residential lots of less than 1/2 acre

Code Enforcement Division
Department of Public Works and Environmental
Services
703-324-1931, TTY 711
www.fairfaxcounty.gov/dpwes/environmental/
grass_height.htm

· Snow removal on public streets

Virginia Department of Transportation (VDOT) 703-383-8368, TTY 1-800-432-1843 www.fairfaxcounty.gov/dpwes/utilities/snow_removal.htm

VEHICLES

• Commercial vehicles parked in residential areas - on street

Police Department Non-Emergency 703-691-2131, TTY 711 www.fairfaxcounty.gov/police

 Commercial vehicles parked in residential areas on private property

> Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

 Inoperative vehicles on residential property five vehicles or less

Police Department 703-280-0716, TTY 711 www.fairfaxcounty.gov/police

 Inoperative vehicles on private property five vehicles or more

> Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning

• Vehicles parked on lawn more than 48 hours

Zoning Enforcement Branch Department of Planning and Zoning 703-324-1300, TTY 711 www.fairfaxcounty.gov/dpz/zoning